

# Boarding Reservations for New Clients

Payment: We accept local checks, cash (\$2/night cash discount!) and all major credit cards. Please note there is a "non cash adjustment" on all credit card and debit card transactions.

If you have more than one dog, you will need to submit the form for each dog.

Please help us keep our fur guests happy and healthy by answering the following questions:

Has any dog in your household had a cough or fever in the past 14 days?

Has any dog in your household been treated for any upper respiratory infection in the past 14 days?

We know you want the best for your fur baby. If you have any questions, feel free to give us a call at 269-857-8310

## CLIENT INFORMATION

Name  Address   
City  State  Zip   
Email   
Cell Phone  Cell Carrier:

## Emergency Information

Emergency Contact Person

Name   
Phone

- I understand that in case of an emergency, DBCC will contact my emergency contact person. The emergency contact person will be responsible for transporting my fur friend to the vet, if treatment is needed.

## Credit Card Information

Please provide credit card information to secure your reservation.

This is a secure and encrypted form and your information is stored in a secure software program.

Card Number:  Expiration  CW

- I would prefer to call the office with my credit card information

Please note our system will not allow us to book this reservation until we have credit card information. This is just to secure your reservation, you may still pay with cash or check at pick up.

How were you referred to us? (Social Media, Search Engine, Drive by, Billboard, Newspaper, Vet, Family/Friend)

Who can we thank with our Ruffer-A-Friend coupon for sending you our way?

## PET INFORMATION

Dog's Name  Breed  Color   
Dog's Gender  Dog's Weight  Spayed or Neutered?   
Date of Birth

Veterinarian  Phone

Proof of vaccines must sent by your veterinarian in advance of your pet's stay

Email (preferred): [dogsbayinc@gmail.com](mailto:dogsbayinc@gmail.com)

## DROP OFF & PICK UP

Please Note: It is very important that you adhere to your drop off and pick up times so we can ensure clean and disinfected accommodations for all our fur friends.

### DROP OFF

Date:  Time  9:00 am  9:30 am  10:00 am  10:30 am  11:00 am  6:00 pm  
 6:30 pm  7:00 pm

### PICK UP

Date:  Time  9:00 am  9:30 am  10:00 am  10:30 am  11:00 am  6:00 pm  
 6:30 pm  7:00 pm

*Please note: After 11am pick up is an additional day's charge. The office is closed for drop off and pick up on the following Holidays: New Year's Day, Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day.*

## HOLIDAY RESERVATION AND CANCELLATION POLICY

**Holiday Reservations: There are no refunds on holiday reservations or changes (unless you purchase our Reservation Insurance, see below)** Holidays include the weekend before and/or after the following holidays: Christmas/New Years, Easter, Spring Break (first full week of April, plus the weekend before and after), Memorial Day, 4th of July, Labor Day and/or Thanksgiving.

Once you receive confirmation, the reservation is made and you will be accountable.

**Non-holiday Reservations: All changes/cancellations must be done 72 hours prior to drop off day and time or you will be charged if we can not fill your spot, (unless you purchase our Reservation Insurance, see below)**

\*  I understand and agree to this reservation policy

### Reservation Insurance

Fetch peace of mind with our reservation insurance! Don't let unexpected ruff situations keep you from your plans – wag your tail knowing you can change or cancel without penalty with our pawsome reservation insurance! Only \$25/non-holiday reservation, \$50/holiday reservation. \$10 extra each additional fur friend. Highly recommended!



\*  **Yes, please add Reservation Insurance**  **No, I am not interested**

## FEEDING AND MEDICATION

### Food

Feeding Time  Morning  Lunch  Evening  All

Feed Amount  (Cups per feedings)

Feeding Instructions

## Treats

Will you be bringing your own treats  Yes  No

Treat Instructions

Note: We will not give your dog any food/treats that you do not bring along

**It's not uncommon for fur kids to not want to eat or take their medication with all the excitement of boarding. Please select from the following enticement options. Check all that apply**

Peanut Butter  Chicken/Rice/Broth  Ground Beef/Rice  Cheese  Marshmallows

**Does your dog require medication?**  Yes  No

Medication Information: Please Include: Name of Medication, when & how much to administer. You may list as many as needed.

Medication Instructions

How would you like us to administer your dog's medication?

- You may pill my dog (place pill on the back of the dog's tongue)
- I will bring a treat to put medication in
- I would like to buy some peanut butter for 50 cents/package (enough for approx 4 pills)

Other

*Note: Medication administration charges, 1-2 medications \$2/day, 3+ medications \$4/day. Injections are \$5/per injection. Please bring all medication in its original container. Also, please do not put any medication in your dog's food.*

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**If you are boarding more than one dog, please choose if you would like them separate or together in the same suite.**

Separate  Together

# CHOOSE YOUR ACCOMMODATIONS

## Pick a package

### Boarding Packages

**VIP**

Loves to play with doggie friends and is comfortable in a large group environment. This package includes morning and evening playtime in our community play yards!

Check if: My dog is new and needs a friendly introduction

**Top Dog**

For the pet who is not comfortable with other dogs or playing in large groups, this package includes an a.m. exercise option and evening Cuddles N Hugs.

Please Choose One Exercise Option

- Going Ballistic    Agility    Nature Walk

### Day Packages

**Top Dog Daycare**

Please Note: You will need to fill out feeding and medication instructions above, if needed during the day stays.

## Choose a suite

- Classic Suite    Luxury Suite    Zen Den Suite

## Customize Your Fur Kid's Stay

### Activities

**Nature Walks**

\$6/ea

QTY:

**Cuddle & Hugs**

\$6/ea (second dog in the same suite is free!)

QTY:

**Brush & Hugs**

\$6/ea

QTY:

**Enrichment**

\$6/ea

QTY:

**Ball Time**

\$6/session

QTY:

**Daycare**

\$20/day

Small/Medium dogs only. (under 40 lbs.)

QTY:

**Dental Bone**

\$3.50

QTY:

## Additional Package Options

### Senior Center – mandatory for all dogs 10 and older

\$5/night + boarding fee.

Includes Wellness checks twice daily, non-skid flooring, extra potty breaks, thermal bedding, and Cuddles & Hugs

Yes, add Senior Center

### Puppy Love – mandatory for puppies under 9 months of age

\$5/night + boarding fee

For puppies under 9 months of age Includes: Special introduction to dog friends, extra potty breaks, Nylabone and Cuddles & Hugs

Yes, add Puppy Love

## Shop Heart Rock A-paw-the-cary

We are committed to using as many all natural products as possible to keep our fur friends happy & healthy. Check out these products and be sure to visit our new Heart Rock A-Pawthe-cary at The Cabin located on-site! Hours are Mon-Wed-Fri 4-7pm, by appointment or purchase products to be used while your dog is visiting, or sent home at check out.

\*hover or click title for descriptions.

### Chicken Paws

6ct \$7/ea

QTY:

### Catnip "tea"

\$2.50/2-4 servings

QTY:

### Slippery Elm "tea"

\$2.50/2-4 servings

QTY:

### Blueberry Glycerite

2 oz bottle \$10

QTY:

### Ear Healer

2 oz bottle \$10

QTY:

### All Natural Styptic Powder

.50oz \$5

QTY:

### Calming Treats and Tinctures

- Calming Cookies 5ct \$10
- Calming Cookies 30ct \$25
- Calming Tincture 300mg \$30
- Calming Tincture 600mg \$50
- Calming Tincture 1000mg \$70

# DOG PROFILE

Dog's Name  Breed

Is your dog taking heartworm preventative?  Yes  No

Does your dog have any preexisting or current medical conditions?  Yes  No

If yes please describe.

Does your dog have any food allergies?  Yes  No

If yes please describe.

Does your dog have any sensitive areas to his or her body?  Yes  No

If yes, please describe.

Please check the boxes that best describe your dog's temperament. (Check all that apply.)

Calm  Playful  Excitable  Shy  Dominant  Aggressive

Other:

Does your dog have fears or phobias?  Yes  No

If yes, please describe.

Has your dog ever bitten another dog?  Yes  No

If yes, please describe the situation.

Has your dog ever bitten a person?  Yes  No

If yes, please describe the situation.

Does your dog have separation anxiety?  Yes  No

If yes, please describe.

Is your dog destructive?  Yes  No

If yes, please describe.

How does your dog behave around the following?

Children  Poor  Fair  Good  Excellent

Men  Poor  Fair  Good  Excellent

Women  Poor  Fair  Good  Excellent

Male Dogs  Poor  Fair  Good  Excellent

Female Dogs  Poor  Fair  Good  Excellent

Puppies/Small Dogs  Poor  Fair  Good  Excellent

Does your dog do any guarding of food or toys?  Yes  No

If yes, please describe

Has your dog ever jumped or climbed over a fence or gate?  Yes  No

If yes, please describe

Does your dog dig?  Yes  No

Is your dog crate trained?  Yes  No

What are your dog's favorite activities?

Is there anything your dog should not have? (Certain toys, food, etc?)  Yes  No

Anything else you would like us to know about your fur friend?

# Boarding Contract

E-signature of this form applies to all future visits to Dogs Bay Country Club for Dogs

## Hours

Drop O /Pick Up: 9am-11am or 6-7 pm. 6-7 pm pick up is an extra day's charge.

**Required Vaccines:** Rabies, Distemper, Bordatella, Heartworm Test and a negative fecal. Fecals are due every 6 months. We highly recommend the parainflueza and H3N3/H3N8 flu vaccine and a 7 day waiting period after a first time bordatella vaccine. Please note, we try to send out vaccine reminders as a courtesy, but it is your responsibility to keep your pet's vaccine information updated and faxed over by your veterinarian after relevant vet visits. We do not send out vaccine reminders.

**Emergency Policy:** In the event of an emergency, we will notify the emergency contact person designated on your enrollment form. Please understand, we have no way to transport your pet to a veterinarian, so it's very important your emergency contact person is available and willing to care for or transport your pet to the vet, including the nearest 24 hour emergency care facility.

**Illness Policy:** We cannot accept any dogs with the following; fleas, parasites, vomiting, diarrhea, eye or nose discharge unrelated to allergies, contagious skin condition or cough. If your dog shows any signs of these conditions while in our care, we will separate your pet to a special quarantine area and contact your veterinarian for instructions. You will be responsible for any fees related to treatment.

**Health & Wellness:** This is where Dogs Bay really stands out from our competition! We have several protocols in place to ensure your fur friend is happy and healthy while boarding with us. These include a diarrhea protocol if your dog gets a loose stool, laundry and "spot" baths if your dog has an accident, chicken/rice to entice a dog who is not eating, wellness checks for dogs who become sick or injured, extra potty breaks for dogs who are having accidents, Calming treats for dogs who are fearful or over excited causing stress, a homeopathic cough suppressant for suspected kennel cough, etc. We may also add some ball time for a high energy dog who is struggling or extra Cuddles N Hugs for a sensitive dog who needs extra attention. We will do whatever we need to for the health and wellness of your fur baby while entrusted in our care. You will be responsible for any fees associated with these extra services. We will do our best to keep the cost down, but the health and safety of the fur kids is our number one priority.

**Senior Dogs:** Our Senior Center Package is mandatory for dogs 10 and older. Price is \$5/day in addition to your selected boarding fee. It includes non-skid rubber flooring in their suite, extra potty breaks and wellness checks twice a day. We also require a special medical release form at check in. Price is \$5/day in addition to your selected boarding fee.

**Puppies:** Our Puppy Package is required for puppies under 9 months old. It includes a special introduction to friends by our in-house Certified Trainer, a special introduction to dog friends approved by our in-house Certified Trainer, extra potty breaks, evening Cuddles N Hugs and a nylabone. Our Puppy Package is mandatory for all dogs under 9 months old. Price is \$5/day in addition to your selected boarding fee.

**Dog Bite Policy:** We do everything we can to ensure a happy and safe environment, however dogs are animals and can be unpredictable, even in the safest environment. In the event your dog is bitten, you hold harmless all parties, including Dogs Bay staff. If your dog bites a human, you will be liable under the laws in the State of Michigan.

**Payment:** Payment is due at time services are rendered. We accept cash/check and all major credit cards. Cash payments qualify for a \$2/night discount!



# Please check that you agree to the following

- I understand my pet's photo will be published on Dogs Bay's Facebook page and may be used in other website and/or marketing materials.
- I understand the Health & Wellness policy as listed above.
- All information I provided in my pet's profile is true to the best of my knowledge. I agree to inform Dogs Bay Inc. if my dog ever bites another dog or human, while enrolled in the program.
- Unless Reservation Insurance is purchased, I understand I will be financially responsible according to the holiday and non-holiday cancellation policy.
- I understand if the VIP package is chosen, dogs not regularly socialized or not exposed to the activity level of community play time, run a higher risk on injury and/or incident, which may require frequent breaks, time outs or your pet being on a long leash. I assume all liability for my dog's own injuries in the event of a doggie disagreement.
- I agree to have my dog on a leash at all times, coming to and from the facility and while on the property.
- I agree to bring my dog on a properly fitted quick release collar. If you do not, one will be purchased at check in, and \$5 will be added to your invoice.
- I certify my dog is in good health and can participate in all package activities.
- Provided all due and diligent care is exercised to the best of the Dogs Bay Team's ability, I hereby waive and release Dogs Bay Inc., from all liability, including medical expenses and attorney fees, due to illness, injury or any other nature.

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## COMMENTS OR SPECIFIC INSTRUCTIONS

Would you like to reward the Dogs Bay Team with a tax deductible donation to our Fun Fund?

If Yes, please enter \$ amount:

Keep your emailed estimate as your receipt!

**Please Note: You will receive email confirmation of this reservation once it is made. If you do not receive confirmation within 48 hours, please check your Spam Folder. Please call us if you do not receive confirmation and we recommend adding Dogs Bay's email to your not spam list.**

## Just a reminder what to bring.

Food and treats if you give them.

Any medication. Leash and Collar (VIPs need a quick release collar).

A favorite stuffie or chew toy is always appreciated. We prefer to provide bedding for sanitary reasons, but a favorite blankie is welcome. Please note: Large dog beds or beds with bolsters or sides, can not be laundered if it gets soiled. Please label all your fur baby's belongings.

**Make sure to click save to save your information.**

**Email your saved form to us:**

**dogsbayinc@gmail.com**

**If you selected reservation insurance, please click below AFTER you have saved and sent your file**

Purchase Reservation Insurance